# Accident Investigation Packet

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Part of the AF Group

Third Coast Underwriters is a division of AF Group and its subsidiaries. All policies are underwritten by a licensed insurer subsidiary of AF Group.

# **Accident Investigation Checklist**

If there is a serious trauma or emergency medical condition, take the employee for immediate medical treatment or call 911.

Have the accident scene and/or equipment involved preserved.

If the medical condition is not an emergency, complete the investigation and take the employee for treatment to a designated occupational clinic for examination, treatment and drug and alcohol testing pursuant to company policy.

• Inform the physician that the company will attempt to accommodate modified duty work, if restrictions are needed, and ask the physician to address the injured employee's work capabilities and/or restrictions.

### MAKE SURE ANY EVIDENCE IS PRESERVED:

- · Save all equipment that failed that may have contributed to the incident
- · Take photos of the scene or condition
- · Do NOT throw away or discard evidence
- Do NOT have equipment repaired that failed until the claim is fully investigated by Third Coast Underwriters

### [ ] EMPLOYEE ACCIDENT REPORT:

- · Have the injured employee explain and show you (if possible) how, when, where and why they were injured
- · Identify any witnesses
- · Was there an unsafe condition that caused or contributed to the loss?
- · Make sure you understand exactly what the injury/injuries are
- · Repeat everything back to the employee in a summary, so you make sure you have understood correctly
- Have the injured employee write down what happened on the Employee Accident Report (in the injured worker's own words)
- Review the report with the employee to make sure it is consistent with what you learned from the interview, including a list of all specific body parts injured (ex: left or right, upper or lower, etc.)
- Discuss any discrepancies with the employee to understand where any disconnect occurred in your interview. Then have the employee amend their report as appropriate, to be consistent with your discussions.
- · All written statements should be completed by the employee in their own words, signed and dated

L		WITNESS STATEMENT (Follow the same process for any witnesses.)
	]	SUPERVISOR ACCIDENT INVESTIGATION SUMMARY

- MEDICAL COMMUNICATIONS RELEASE
- [ ] PROVIDE FIRST FILL FORM TO INJURED WORKER AFTER PAPERWORK IS COMPLETED

Report the injury to 3CU

# Employee's Report of Injury (To be filled out by the injured employee)

Your Name:(First Middle Last):		Your Employer's Name: _		
Address:(Street # Street Apt # / RR#)				
Address:(City State Zip Code)				
Date of Birth:	Social Security #:		Male: Female:	
Telephone #: Home()	Personal Cell()_		Work()	
E-Mail Address:	Emergency Contact:_		Phone: ()	
Height: Marital Sta	tus:			
Circle the highest level of education completed:	GED High School Diplor	na Associates Degree	Four-year Degree Graduate Degree	
Where did you complete your highest level of ed	ducation?			
List any other training or education:				
Do you have any children? (Y/N) If yo	es, provide their name(s) a	nd date(s) of birth		
Are you financially responsible for anyone else?	(Y/N) If yes, state	whom you are responsil	ble for and why:	
Can you read in English (Y/N) Spanish (	(Y/N) Polish (Y/N)	Other:		
Date of hire:	Occupation:		Foreman:	
Are you a member of a union? (Y/N)If yes,				
Weekly wage:				
Do you work overtime(O/T)?(Y/N) If yes				
If you are paid by salary, list the annual salary: $\_$				
Did you have a second job at the time of your inj		-		
If yes, provide the name, address and telephone				
Are you self employed or own your own busines	ss: (Y/N) If yes, pl	ease state the nature of	your business and company name:	
If you are losing time from that employer, who i				
Were you injured as a result of your employmen				
Date of injury:				
Date the injury was reported to a manager/supe				
What were you doing at the time of your injury?				
What supervisor told you to do what you were d	loing at the time of the inj	ury:		
If no one told you to perform the activity you we	ere doing at the time of yo	ur injury, why were you	doing it?	
Where did the injury take place? (address, job na	me, and exact location at			
Explain in detail what caused the injury:				
List all witnesses to the injury:				
What would have prevented the injury?				
If you were going to perform the same task agai				
List anyone, other than your employer, whom di	irected you in performing	your work at the time of	f the injury:	

Did a failure of a tool or device cause your injury? (Y/N) If yes, explain what the item was, whom it belonged to, who gave you permission or directed you to use it, how it failed, and state where the item is now:
List any unsafe conditions that contributed to your injury, if any:
Draw an arrow pointing to any direct traumas. Place an "X (s)" where you have pain, and describe the type of pain next to the affected area(s).
What part(s) of your body was injured? (List ALL body parts injured)
Describe the type/nature of injury to each body part injured:
Did you previously injure any of these body parts? (Y/N) If yes, state what body part was injured, what the previous diagnosis was, and when you were discharged from care for each condition:
State with whom you treated for each condition:
List all physicians and facilities names, addresses and phone numbers that have treated you for this injury:
Who is your primary treating physician? (Name, Address, Phone #)
Were you hospitalized? Where? How long?
Has any physician restricted you from working in any capacity as a result of this injury? (Y/N) If yes, were you placed on restrictions or authorized completely off of work?
How long? From to Do you have a possible return to work date? (Y/N) When?
When was your first doctor's appointment? Last Appointment date?Next appointment?
Did you present your doctor's note to your employer? (Y/N) If yes, on what date did you present it and to whom? Did any physician ever place a permanent restriction on you? (Y/N) If yes, list the restriction placed on you, state who placed the restriction, and when:
Have you ever filed for workers' compensation benefits before? (Y/N) If yes, list the state where you filed for benefits, the employer you worked for at the time, and what the injury was that you sustained?
List any underlying health problems you have that may complicate your recovery; such as diabetes, hypertension, etc.
Have you ever had an MRI or CT-Scan? (Y/N) If yes, on what body part(s), where were they performed, when were they performed, and what were the findings?
(Outside earnings earned while receiving workers compensation benefits from us must be immediately reported to Third Coast Underwriters.
Promptly report any restrictions placed on you to your employer so they may attempt to accommodate your restrictions. Advise your physician
that he must address what work you are capable of performing, or what restriction is required, if any, at every appointment.) I certify I have read
the information on this sheet and have answered the questions fully, truthfully and to the best of my knowledge.  Signed:
Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application fo insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

### Medical Communications Authorization

I unconditionally authorize all medical doctors, licensed physicians, medical practitioners, surgeons, doctors of osteopathy, chiropractors, any medical related facilities, insurance companies, other organizations, corporations, institutions, or persons that have any records, knowledge or information, including my mental or physical health, history, condition or welfare, to supply all such information to my employer and its insurers, including Accident Fund Insurance Company of America, Accident Fund General Insurance Company, Accident Fund National Insurance Company, United Wisconsin Insurance Company, CompWest Insurance Company and Third Coast Insurance Company, their third party claims administrators, attorneys, consultants, nurses and vendors which may participate in the evaluation and recruitment of information to determine my entitlement to benefits under any workers compensation or occupational disease acts, or in the coordination of medical or vocational rehabilitation. This authorization includes, but is not limited to, the furnishing and delivery of reproduced or photographic copies of notes, reports, records, intake form and films.

I expressly authorize any treating physician or other medical care provider to communicate orally or in writing with the above described entities regarding my past, present and future care and treatment, and to any other issues including but not limited to my diagnosis, prognosis, the causal connection of any injury or condition of ill being to my employment, treatment plan, nature and extent of injury, and my ability to work. I hereby waive any doctor-patient privilege resulting from any consultation, examination, or treatment with or by you, and any relevant regulations under the Health Insurance Portability & Accountability Act. In addition, any treating physician or medical provider is authorized to review and discuss any additional records. films or information provided to them.

I understand that the persons, organizations or above referenced entities that I am authorizing to share and communicate my information to may not condition treatment, payment, enrollment in a health plan or eligibility for health care benefits based on my decision to sign this authorization. I know that federal law may not protect my information once it is disclosed, and that my information may be shared with someone else after it is disclosed. I understand I have the right to rescind this authorization at any time, and that revocation of this authorization must be made in writing. I know that any communications or actions made prior to the revocation of this authorization will not be impacted by a revocation.

A photocopy of this authorization shall be as valid as the original. This release will remain valid for the duration of my worker's compensation or occupational disease claim, unless expressly rescinded in writing. I understand that after signing this authorization, I will be provided with a copy of it.

I have read and understand the information contained in this medical and communications release.

Social Security Number:	Date of Birth:
Signature:	Date:
Print name:	
Address:	

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

## **Declination of Treatment**

It is our policy to provide prompt and appropriate medical treatment to employees for work related injuries. There are situations that arise where notice of an injury may be made, and formal treatment is not necessary.

When an employee reports a work related injury, the injury will be documented and treatment will be offered. An employee may indicate a preference not to have formal medical treatment. In the event that an employee declines medical treatment, we will have the employee sign this document indicating that they declined medical treatment. The company will continue to monitor the resolution of the complaints or injury until the time that the condition has been completely resolved. The employee will be asked to sign off that the condition has completely resolved.

In the event that a condition is not improving readily during the monitoring period, or should the condition worsen, the employee will be sent for an evaluation to make sure the condition is properly addressed. There may be situations where an employee is sent for a medical clearance examination following their report of injury, even though the injured employee has declined medical treatment.

Date of Injury:
Injured Employee's Name
Supervisor's Name:
Body Part(s) Injured:
□ I am declining medical treatment at this time. Should my condition worsen or should I change my mind regarding treatment, I know I must inform my supervisor immediately. Date:/
Injured Employee's signature:
Supervisor's Signature:
□ My injury/injuries have completely resolved. Date:/
Injured Employee's signature:
Supervisor's Signature:

# Supervisor's Accident Investigation Summary

Your Name, Address, Phone:
Project name and location:
How long have you been on this job site?
How long has the injured employee been on this job site?
Injured worker's name & phone:
Occupation of injured employee:
Name of union and local #:
Injury date & time: Nature of injury (cut, broken bone, etc.):
Part(s) of body injured (be specific):
Did the employee return to work (Yes or No) Date returned
How many days of work were missed?
State exactly where the accident occurred:
What task was the employee performing at the time of the accident?
What went wrong?
Was the employee doing what he was supposed to be doing at the time of accident? (Yes or No) Explain:
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss?  (Yes or No) Explain:
Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, use of equipment, or equipment failure? (Yes or No) Explain:
Had the employee been given proper instructions? (Yes or No)
Was he following those instructions? (Yes or No)
Is there anything you will do differently as a supervisor as a result of this accident?
List names, addresses and phone numbers of all witnesses:
Signature: Date:

# Witness Incident Report

Witness name:
Witness phone #:
Witness address:
Who was injured?
Date/Time of the incident:
What is your relationship to the injured employee?
Did you actually see the incident happen? (Yes or No)
one you actually see the incluent happen. (les of two)
What did you see or hear?
Describe fully how accident occurred: (including all relevant events that occurred before the incident)
How could this incident have been prevented?
Tow could this includite have been prevented:
Describe the nature of the injuries sustained by the injured employee?
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss?
(Yes or No) Explain:
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Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, us
of equipment, or equipment failure? (Yes or No)? Explain:
Witness Signature: Date:

The witness should complete and sign the document.

Do not include information you did not see or hear yourself.

# Witness Incident Report

Witness name:
Witness phone #:
Witness address:
Who was injured?
Date/Time of the incident:
What is your relationship to the injured employee?
Did you actually see the incident happen? (Yes or No)
What did you see or hear?
Describe fully how accident occurred: (including all relevant events that occurred before the incident)
How could this incident have been prevented?
How could this incident have been prevented?
Describe the nature of the injuries sustained by the injured employee?
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss?  (Yes or No) Explain:
Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, use of equipment, or equipment failure? (Yes or No)? Explain:
Witness Signature: Date:

The witness should complete and sign the document.

Do not include information you did not see or hear yourself.





# Workers' Compensation Temporary Prescription ID Card



### >>> To the Injured Worker:

On your first visit, please give this notice to any pharmacy listed on the back side to speed processing of your approved workers' compensation prescriptions (based on the guidelines established by your employer).

Questions or need assistance locating a participating retail network pharmacy? Call the Express Scripts Patient Care Contact Center at 866-499-1903.

### **Atencion Trabajador Lesionado:**

Este formulario de identificación para servicios temporales de prescripción de recetas por compensación del trabajador DEBERÁ SER PRESENTADO a su farmacéutico al surtir su(s) receta(s) inicial(es).

Si tiene cualquier duda o necesita localizar una farmacia participante, por favor contacte al área de Atención a Clientes de Express Scripts, en el teléfono 866-499-1903.

### To the Pharmacist:

Express Scripts administers this workers' compensation prescription program. Please follow the steps below to submit a claim. Standard claim limitations include quantity exceeding 150 pills or a day supply exceeding 14 days. This form is valid for up to 30 days from DOI. Limitations may vary. For assistance, call Express Scripts at 866-499-1903.

#### Pharmacy Processing Steps

- Step 1: Enter bin number 003858.
- Step 2: Enter processor control A4.
- Step 3: Enter the group number as it appears above.
- Step 4: Enter the injured worker's nine -digit ID number.
- Step 5: Enter the injured worker's first and last name
- Step 6: Enter the injured worker's date of injury (enter in DOI field in the format YYYYMMDD)

	Express Scripts
ID #:	
the second of the second second	y ID number; present to the pharmacy at the You will receive a new ID number shortly.
Date of Injury:	MM/DD/YYYY
Group #: KQTA	
Employee Date of Birth:	·

**Thank you** for using a participating retail network pharmacy. Even though there is no direct cost to you, it's important that we all do our part to help control the rising cost of healthcare.

Please see other side for a list of participating retail network pharmacies.

>>> To the Supervisor: Please fill in the information requested for the injured worker.

				Employee Information
	Last		_ M	First
		PO Box	eet Address or	Sti
ZIP	ZII	State		City
				Employer Name
				Employer Name



## **Participating Retail Network Pharmacies**

A & P Drug Emporium Major Value Schnucks Acme Pharmacy Drug Fair Marsh Drugs Scolari's Albertson's Drug Town Medic Discount Sedano Albertson's/Acme Drug World Medicap Shaw's Albertson's/Osco Eckerd Medistat Shop 'N Save Albertson's/Sav-On **Econofoods** Meijer Shopko Amerisource **EPIC Pharmacy** Minyard ShopRite Bergen Network NCS HealthCare Snyder **Anchor Pharmacies** FamilyMeds Neighborcare Stop & Shop Arrow Farm Fresh Network Sun Mart Aurora Farmer Jack Pharmaceuticals Super Fresh **Bartell Drugs** Food City Northeast Super Rx Bigg's Food Lion **Pharmacy Services** Target Bi-Lo Fred's **Texas Oncology** Osco Bi-Mart Gemmel P & C Food Srvs BJ's Wholesale Giant Markets The Pharm Giant Eagle Thrifty White Club Pamida **Brooks** Giant Foods Park Nicollet Times Pathmark Tom Thumb **Brookshire Brothers** Hannaford **Brookshire Grocery** Harris Teeter **Pavilions** Tops Bruno H-E-B Price Chopper Ukrop's Carrs Hi-School **Publix United Drugs** Cash Wise **Quality Markets** United Pharmacy Coborn's Hy-Vee Raley's Supermarkets Costco Jewel/Osco Randalls Vons Cub Kash n Karry Rite Aid Waldbaums **CVS** Keltsch Rosauers Walgreens D&W Kerr Rx Express Wal-Mart Dahl's **Kmart** RXD Wegmans Dierbergs Knight Drugs Safeway Weis **Discount Drugmart** Kroger Sam's Club Winn Dixie Doc's Drugs LeaderNet (PSAO) Sav-On

**NOTE:** This form is not valid in the state of Ohio. For all other states, liability of a workers' compensation claim is not assumed based on the dispensing of medication(s) to a patient.

Save Mart

Longs Drug Store

**Dominicks** 



